

Position Title	Assistant Team Liaison Officer
Volunteer Unit	Team Liaisons
Reports to	TLO Manager
Position Type	Team Support
Dates Required	Orientation Evening: Wednesday 4 December 2019, 6.00pm – 8.00pm
Days/Times are	Team Arrivals & Tournament Week: January 17 - 24 2020
TBC closer to the	Tournament Day One: Saturday 25 January 2020, 7.00am – 10pm
date	Tournament Day Two: Sunday 26 January 2020, 7.00am – 10pm
	Team Departures: January 27 2020
	Times as per respective team arrival to Auckland airport and team departure; Available for team requirements throughout week and tournament

HSBC New Zealand Sevens 2020

The 2020 HSBC New Zealand Sevens will be hosted at FMG Stadium Waikato during Auckland Anniversary weekend (25th – 26th January) and features a new exciting tournament format with 16 Men's and 12 Women's teams.

Primary Purpose

Assistant Team Liaison Officers are responsible for assisting Teams & Team Management both preceding and during their stay in Hamilton. Each Team is allocated 1 x Team Liaison Officer (TLO) and 1 x Assistant Team Liaison Manager (ATLO) for the duration of their stay. ATLOs are to work closely with their TLO.

Key Tasks

- Liaise with your Team Liaison Officer (TLO) and the TLO Manager ahead of time. Introduce yourself and ensure you are up to speed on all aspects of your Team's needs during their stay.
- Liaise with your TLO to determine specific roles in the lead up to and during the tournament
- Assist with all Tournament documentation, such a squad lists etc as directed by the TLO
- Assist Teams with physical labour such moving luggage, training equipment, beverages, ice etc
- Assist with the provision of all supplies for Teams, such as training equipment, water, sunblock, etc
- Assist with hotel meeting room bookings if required
- Liaise with your TLO on medical, physio and other treatments for players as required
- Driver for the Team to/from airports, trainings, Stadium, and any other requests they have
- Be available all hours of the day/night to assist as required
- Assist with activities that Teams may wish to take part in, including social and leisure activities
- Liaise with your TLO as to what they expect of you during Tournament days
- Liaise with the TLO Manager on training venue details and schedules
- Ensure any extra personal expenses the Team may incur within the hotel are settled prior to check out by Team Manager
- Attend the daily TLO Manager's meeting

Health and Safety

- Takes personal responsibility for keeping self free from harm
- Follows safe working procedures
- Reports incidents promptly
- Reports hazards promptly and suggests appropriate remedies
- Knows what to do in the event of an emergency
- Co-operates in implementing rehabilitation plan

Key Relationships

Internal

- Team Liaison Officer
- TLO Manager
- TLO Airport
- TLO VIP
- Accreditation Manager
- Tournament Management

External

- Hotel staff
- Travel company
- World Rugby
- Suppliers
- Local restaurants / activities

Person Specification

Experience

- Good knowledge of Hamilton and its surrounding areas, and route to/from Auckland Airport
- Good understanding of sporting environment
- Experience in a Team Liaison or Team Manager role

Skills

- Strong communication skills
- Flexible approach to adapt to last minute changes
- Full current Driving Licence (Car class 1)
- Confidence to safely drive a 12-seater vehicle
- 25 years or over
- Ability to undertake tasks involving heavy lifting
- Time management skills
- Problem solving and adaptability
- Ability to work as part of a Team
- Approachable and friendly
- Trustworthy

Competencies and Attributes

- A structured, organised and proactive “can do” approach
- Positive and enthusiastic
- Strong problem solving skills
- Demonstrates commitment to the organisation and overall tournament.
- Able to build successful working relationships at all levels of an organisation
- Able to work to and meet deadlines and able to reprioritise as necessary
- A willingness to take ownership and be held accountable
- Able to self-manage
- Able to work with a diverse management team
- Able to communicate with all levels of an organisation

Unique Criteria

- The role involves weekend work and extended working hours during the week depending on Team movements
- ATLOs will be responsible for the Team Vehicles at all times during the week
- Must be available to attend Liaison Officer briefing at the Orientation evening
- All information must be kept confidential and only reported back to Tournament Management or the TLO Manager
- Responsible for providing their own transport to/from and accommodation in Hamilton for the duration of the role
- Must be able to provide own transport to get to/from Hamilton prior to collecting minivan and after returning minivan